

# JO ANN MANGUM VACATION RENTALS

## OUR PRIVACY STATEMENT

### **Information Collection and Use**

*jamvr, llc*, dba Jo Ann Magnum Vacation Rentals is the sole owner of the information collected on this site. WE WILL NOT sell, share, or rent this information to others in ways different from what is disclosed in this statement.

### **Request A Reservation**

In order to submit an inquiry, a user must first complete the eRequest form. During that process a user is required to give their contact information (like name and address) and financial information (like credit card number, expiration date). This information is used for billing purposes and to complete a reservation application. If we have trouble processing an order, this contact information is used to get in touch with the user.

### **Sharing**

We partner with another party to provide specific services. When the user signs up for these services, we will share names, or other contact information that is necessary for the third party to provide these services. Examples are private chefs or rental equipment services. These parties are not allowed to use personally identifiable information except for the purpose of providing these services.

### **Links**

This web site contains links to other sites. Please be aware that we, Jo Ann Mangum Vacation Rentals, are not responsible for the privacy practices of such other sites. We encourage our users to be aware when they leave our site and to read the privacy statements of each and every web site that collects personally identifiable information. This privacy statement applies solely to information collected by this web site.

### **Security**

This website takes every precaution to protect our users' information. When a customer provides credit card information, that information is encrypted and is protected with the best encryption software in the industry - SSL. While on a secure page, the lock icon on the bottom of Web browsers such as Netscape Navigator and Microsoft Internet Explorer becomes locked, as opposed to un-locked, or open, when you are just "surfing".

While we use SSL encryption to protect credit card numbers, we also do everything in our power to protect user-information off-line. All of our users' information, not just the sensitive information mentioned above, is restricted in our offices. Only employees who need the information to perform a specific job (for example, our billing clerk or a customer service representative) are granted access to personally identifiable information. If you have any questions about the security at our website, you can send an email to [vacations@joannmangum.com](mailto:vacations@joannmangum.com)